



OUR GOAL AS ALWAYS IS SAFETY:

If you need a service or sales call to your home, rest assured that we have the following protocol in place for our equipment technicians and drivers:

1. **CUSTOMER CARE:** Service calls and fuel delivery are available as normal.
2. **SANITIZING:** We provide our service and installation technicians with safety items like wipes and hand sanitizers whenever available in sufficient quantity. All personnel are fully trained to clean their hands, steering wheels, door handles, tool boxes, cell phones, and tablets. At times when these materials/methods are not currently available, safety gloves are in use.
3. **SAFETY MEASURES:** All of our employees have been instructed to notify us if they're sick or have been exposed to someone who is sick, and to take all precautions if that is the case. We ask you to do your part by notifying us if anyone in your household is sick before you make an appointment for service.
4. **FOR YOUR FIRST OIL DELIVERY (or if this is your first delivery in the past 12 months):** Please be aware that our drivers are practicing social-distancing when conducting our mandatory visual tank checks, by entering via basement doors or bulkheads where possible. Please call our office if you have any questions or concerns.

Wishing you health and safety,
DollarWise Discount Heating Oil